

TENNESSEE REGULATORY AUTHORITY

Deborah Taylor Tate, Chairman
Pat Miller, Director
Sara Kyle, Director
Ron Jones, Director



460 James Robertson Parkway
Nashville, Tennessee 37243-0505

April 22, 2004

Mr. Arthur H. Paquette
SNET America, Inc. d/b/a SBC Long Distance East
310 Orange Street
New Haven, Connecticut 06510

RE: Petition for Name Change - Docket No. 04-00094

Dear Mr. Paquette:

This is to confirm that the Tennessee Regulatory Authority has received your petition to change SNET America, Inc. name to SNET America, Inc. d/b/a SBC Long Distance East. However this petition did not include a copy of the letter of registration filed with the Tennessee Secretary of State's Office under the new company name.

It is also a requirement that we have a copy of your notification letter sent to any Tennessee customers to notify them of the name change. In response to this letter, indicate how many customers the company currently has in the State of Tennessee.

This correspondence is to advise you that the Authority cannot complete the name change process until we receive the required documents.

If you have further questions or need assistance, please contact Betty Bailey at 615-741-2904 ext. 134. Thank you for your attention concerning this matter.

Sincerely,

Aster Adams, Chief,
Economic Analysis & Market
Monitoring Division